

# Your security is our priority.

Let's work together to keep your account safe.

Financial accounts are always going to be a tempting target for fraudsters but there are ways to make your accounts more secure. A strong password, strong authentication questions, and multi-factor authentication can be key to securing your future.

**If you haven't already, take a few minutes to set up your account.**

Here are some other ways you can protect your personal information:

- **If you haven't created an account yet, visit [principal.com/welcome](https://principal.com/welcome) to help us verify your identity** and make sure you're the only one who can sign in to your account.
- **Choose a strong username and password.** Use a mix of letters, numbers, and special character, and avoid common words or phrases. Go one step further by using a long, complex passphrase.
- **Avoid reusing passwords—and don't share them.** Make your passwords unique for each account. If you need to write it down to remember it, store it in a secure location.
- **Log in to your account periodically.** Keep your information current, plus stay up to date on any plan changes.
- **Use current anti-virus protection software** on your devices.
- **Review account correspondence frequently (within 48 hours)** including transaction confirmations and notices.

## We have your back.

We invest in safeguards to protect access to your personal information and retirement savings.

- Two-factor authentication
- Behavioral biometrics
- Phone analysis and authentication technology
- ACH account verification
- Automated red flags for disbursements
- Real-time participant transaction updates

**It's simple:** Principal® will reimburse participants' employer-sponsored retirement accounts<sup>1</sup> for losses from unauthorized activity occurring through no fault of their own. Learn more at [principal.com/Customer-Protection-Guarantee](https://principal.com/Customer-Protection-Guarantee)



**Trouble logging in?** Visit [principal.com/LoginHelp](https://principal.com/LoginHelp) or call Principal at **800-986-3343**.



<sup>1</sup> Employer-sponsored retirement plans are defined benefit or defined contribution. The guarantee applies to employer-sponsored defined benefit, ESOP, or defined contribution plans and is effective for unauthorized activity that occurs through no fault of their own. Exclusions to the policy may apply. <https://www.principal.com/customer-protection-guarantee>

This communication is intended to be educational in nature and is not intended to be taken as a recommendation.

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