

Know Your Benefits: Air Medical Services

Hometown Care From Anywhere in the World

You've made your checklist for that long trip. You've prepared for the weather. But, are you prepared for being hospitalized in an unfamiliar place?

That's why your Blue Cross and Blue Shield of Alabama healthcare plan includes air medical transportation provided by AirMed International. When hospitalized more than 150 miles* from home, you can be transported from any hospital in the world to a hospital of your choice—even one in your hometown. Air medical services are also available to any covered dependents under your healthcare plan.

Air medical services include:

- Worldwide medical services hotline (24/7/365)
- Hospital bedside to-bedside transportation in a medically-equipped aircraft** (150+ miles from home)
- Ground ambulance transportation to and from the aircraft
- Relayed emergency messages among patient, physician and family
- Access to AirMed's Global Operations Center for evacuation requests (24/7/365)
- Coordination to transport mortal remains in the unfortunate event of death (150+ miles from home)

You should receive in the mail an AirMed card with the 24/7/365 hotline number. It's a good idea to always keep it with your Blue Cross ID card for easy access when you need it.

BlueCross BlueShield of Alabama

We cover what matters.

An Independent Licensee of the Blue Cross and Blue Shield Association

To arrange air medical services, please call:

1-877-872-8624 (TTY 711) or

205-443-4885

24 HOURS A DAY, 7 DAYS A WEEK

* Mileage is statute and calculated using the great circle formula (the shortest distance between two points on the surface of a sphere).

** AirMed purchases business class tickets for the patient and a nurse or medic to fly commercially if a medically-equipped aircraft isn't required.

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