

Your Dental Benefits **Go-To Guide**

Using your dental benefits to the fullest is a breeze.

THE DELTA DENTAL NETWORK

When it comes to pearly whites, everyone wants to save a little green. And Delta Dental makes it easy with our two networks: Delta Dental PPO™ and Delta Dental Premier®.

Delta Dental PPO™ Network

Dentists who belong to the Delta Dental PPO network offer the lowest agreed-upon fees, which translates to the greatest cost savings for you!

Delta Dental Premier® Network

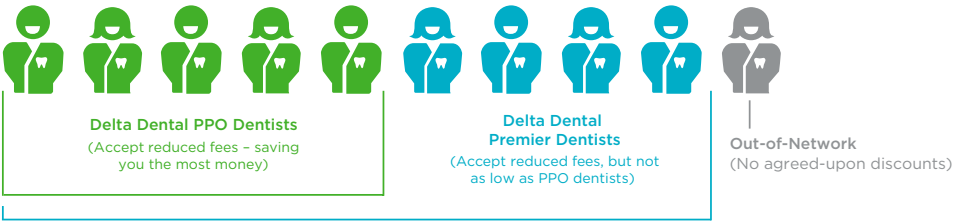
Dentists who belong to the Delta Dental Premier network also agree to discounts—just not as deep. But the network is broader. More than 150,000 dentists across the U.S. are in the Premier network, making it the largest dentist network in the country![1]

Why Visit An In-Network Dentist?

In-network dentists agree to discounted fees for services, which means you save money on most covered dental procedures. **You are not responsible for charges that exceed this agreed-upon fee when a procedure is performed by an in-network dentist.** In other words, an in-network dentist cannot "balance bill" you.

All Delta Dental dentists file claims directly with Delta Dental, so you don't have to. Delta Dental pays in-network dentists directly, which means **you're never required to pay the entire bill up front or wait for reimbursements.**

Delta Dental offers two dental networks. Both save you money.



MEMBER PORTAL

Manage your benefits online at **deltadentalaz.com/member**. Sign in or create a new account to:

- Check benefits and eligibility
- Check claims status
- View Explanation of Benefits (EOBs)
- Print ID cards
- Search for a dentist

Note: Please wait until after your effective date to register for the member portal.

FIND A DENTIST

There are two ways you can search for a network dentist:

1. Use our online dentist directory at **deltadentalaz.com/find**
2. Download the Delta Dental mobile app and tap **Find a dentist**

You can search by:

- City
- ZIP code
- Distance from a location
- Dentist or practice name
- Dentist specialty

Nearly 9 out of 10 Arizona dentists are in the Delta Dental network, so you're bound to find an in-network dentist that's right for you![2]



MOBILE APP

Download the FREE Delta Dental Mobile app for on-the-go access to:

- Your member ID card
- Member benefits and coverage
- Cost estimator
- Dentist search
- Your claims
- Your saved preferred dentist



ORAL HEALTH RESOURCES

Member Matters e-Newsletter

When you register for the member portal, you will get monthly emails to help you better understand and use your benefits.

Delivered to your inbox

Healthy Horizons e-Newsletter

Sign up for Healthy Horizons and we'll send you monthly emails with helpful articles on health and wellness, recipes and other resources to support your overall well-being.

bit.ly/GetHealthyHorizons

Grin! Magazine

Read our online magazine for the latest information on maintaining your dental and vision health and overall wellness.

ddaz.grinmag.com

Delta Dental of Arizona Blog

Visit our blog to find health and wellness tips, recipes and resources to help you use your benefits to the fullest.

deltadentalazblog.com

Oral Health Risk Assessment

Discover your risk for oral health diseases by taking this quick online assessment! Use the results to create a personalized treatment plan with your dentist.

mydentalscore.com/deltadental

Oral Health Videos

Check out our YouTube channel for videos on a variety of dental health, wellness and benefits topics.

youtube.com/deltadentalaz

CUSTOMER SERVICE

As a Delta Dental member, you have a whole team of knowledgeable and friendly customer service experts ready to lend a helping hand. There's no question too big or too small. If it's about dental benefits or oral health, we're all ears—and smiles.

Hours:
Monday–Thursday, 7:30 a.m. to 5 p.m. (AZ time)
Friday, 7:30 a.m. to 4:30 p.m. (AZ time)

Phone Number:
Toll Free: 800.352.6132

DELTA DENTAL®

Delta Dental of Arizona
deltadentalaz.com

[1]National network data from Delta Dental internal data (2025).
[2]Local network data from Delta Dental internal data (June 2024).
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