Need Help With Your Health Benefits?

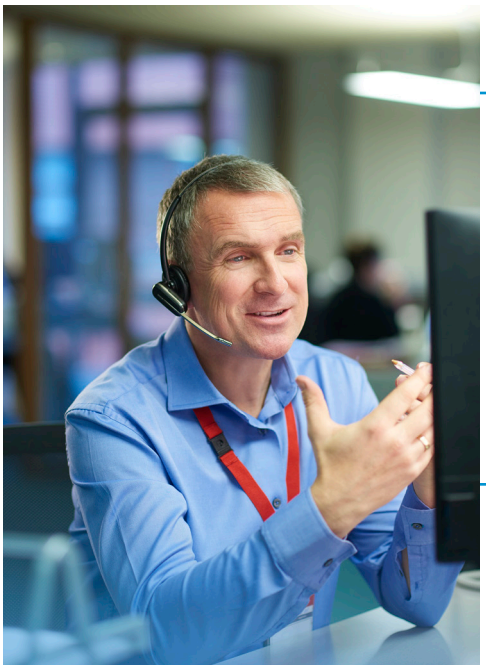


Blue Cross and Blue Shield of Alabama is

Here to Help

You can contact us anytime you need help with:

- Checking the status of a claim
- Understanding your benefits
- Checking on prior authorizations for treatments and drugs (if your drug benefits are administered through BCBSAL)
- Requesting a case manager for extra support with ongoing health needs
- Questions about doctor bills or claim statements
- General support with your account



A Customer Service Representative will provide friendly, reliable assistance to ensure you get the answers you need.

Call Today:
1-800-292-8868

Hours of Operation:
Monday–Friday, 7 a.m. – 6 p.m

You also have access to benefit information 24/7 through ***my*BlueCross.**

BlueCross BlueShield of Alabama

We cover what matters.

An Independent Licensee of the Blue Cross and Blue Shield Association

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